



Ministry of Communications

Department of Telecommunications (DoT) Takes Strong Action Against Telecom Misuse Through Sanchar Saathi Portal

Action Against Telecom Fraud with Over 3.4 Crore Mobile Disconnections

3.19 Lakh IMEI Numbers Blocked to Curb Telecom Misuse

Over 20,000 Bulk SMS Senders Blacklisted as Part of DoT's Sanchar Saathi Initiative

DoT Uses AI and Big Data to Combat Telecom Fraud, Results in 16.97 Lakh WhatsApp Accounts Disengaged

Sanchar Saathi is Empowering Citizens to Report and Combat Telecom Misuse in India

Posted On: 21 MAR 2025 8:11PM by PIB Delhi

Department of Telecommunications (DoT) through its Sanchar Saathi portal facilitates citizens to report suspected fraud communications on Chakshu facility. Under Sanchar Saathi initiative, DoT carries out several analysis and takes action on such telecom resources that have been found linked to misuse. Outcomes of Sanchar Saathi are as under:



S.No.	Item Description	Outcome
1.	Total mobile number disconnections	3.40 crore
	a. Mobile connections disconnected based upon AI based tool ASTR analysis	0.78 crore
	b. Mobile connections disconnected based on inputs from other stakeholders	0.53 crore
	c. Mobile connections disconnected for exceeding individual limit	1.19 crore
	d. Mobile connections disconnected based on citizens feedback (Not My Number + Not Required) at Sanchar Saathi	0.90 crore

1

2.	International Mobile Equipment Identity (IMEI) of mobile handsets blocked	3.19 lakh
3.	Bulk SMS senders (Principal Entities) blacklisted	20,096
4.	Profiles/accounts disengaged by WhatsApp associated with shared mobile connections	16.97 lakh

Rather than acting on individual reported suspected fraud communications, DoT uses the crowd sourced data to carry out analysis and to zero down on misuse of telecom resources.

Details of action taken based on such analysis are available on the dashboard of Sanchar Saathi portal. Action is generally taken after giving opportunity for re-verification to the mobile user.

As part of Sanchar Saathi initiative, DoT uses AI based tool and big data analysis to identify suspected mobile connections taken on fake documents. Further, DoT and TSPs have devised a system for near real time identification and blocking of incoming international spoofed calls displaying Indian mobile numbers that appear to be originating from India.

This information was given by Dr. Pemmasani Chandra Sekhar, Minister of State for Communications And Rural Development, in a written reply in the Rajya Sabha on March 20, 2025.

(RSQ-2257)

Follow DoT Handles for more: -



X - https://x.com/DoT_India



Insta - https://www.instagram.com/department_of_telecom?igsh=MXUxbHFjd3llZTU0YQ==



Fb - <https://www.facebook.com/DoTIndia>



YT- <https://www.youtube.com/@departmentoftelecom>





umrat/Allen

(Release ID: 2113857) Visitor Counter : 812

Read this release in: Urdu , Hindi